

ZIMO REPAIR

to insert for repair entries or taxes, even for warranty

ZIMO ELEKTRONIK GmbH
customer service

Schönbrunner Straße 188
A - 1120 Vienna

Assignment (to be completed by ZIMO)

Entrance:

Exit:

Date:

product

date of purchase (approximately)

distributor (if known)

error description:

also: How it came to failure?

continued second page error description, see email from _____

IMPORTANT DATES for decoder

loco-address loaded SW version (CVs # 7, 65)

if sound-decoder: decoder-ID (CV # 250, ..)

loaded sound project load-code (CV # 260, ...)

digital system used

driving voltage

- total failure
- motor output failed or only one direction
- failed headlamp(s)
- failed function output(s)
- failed speaker output
- others
- software update should NOT be performed
- warranty claim
- error from initial start-up

Name and address

(when sending multiple products it is sufficient to specify the full address only once, otherwise only the name)



Phone

E-mail