

# ZIMO REPAIR

to insert for repair entries or taxes, even for warranty

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## Assignment (to be completed by ZIMO)

Entrance: .....

Exit: .....

Date: .....

product

## IMPORTANT DATES for decoder

loco-address      loaded SW version (CVs # 7, 65)

if sound-decoder:      decoder-ID (CV # 250, ..)

loaded sound project      load-code (CV # 260, ...)

digital system used      driving voltage

- total failure
- motor output failed or only one direction
- failed headlamp(s)
- failed function output(s)
- failed speaker output
- others
- software update should NOT be performed
- warranty claim
- error from initial start-up

date of purchase (approximately)

distributor (if known)

error description:

also: How it came to failure?

continued second page       error description, see email from \_\_\_\_\_

## Name and address

(when sending multiple products it is sufficient to specify the full address only once, otherwise only the name)



Phone .....

E-mail .....